



Activate Real-Time Card Usage Alerts

Real-Time Card Usage Alerts help you stay informed in the moments that matter. With alerts sent in seconds, you can quickly confirm card activity, recognize purchases, and stay ahead of fraudulent activity. Alerts include the merchant name and authorized amount so you know what happened right away.

Why activate alerts?



See transactions sooner
with near-instant notification when your card is used.



Stay ahead of fraudulent activity
by spotting unexpected card activity faster.



Recognize purchases quickly
with the merchant name and authorized amount.



Feel more confident
using your benefits card.

How to opt in

1. Log in to your account.
2. Select **Message Center** from the top home page menu.
3. Select **Update Notification Preferences**.
4. Scroll to the Benefits Card section and find **"Benefits Card purchase has been made"**.
5. Check the box under **Alert Preferences** and choose **text**.

Notification Preferences

Receive text alerts about your account through your mobile phone! You can configure which notification you would like to receive via text message below. Standard text message rates may apply. Disable text alerts by unchecking the boxes below. By opting into our text alerts, you agree to our [terms of service](#). Please review our [privacy policy](#) for more information.

You will receive the applicable notifications listed below based on the Delivery Method.

	STATEMENT PREFERENCES		ALERT PREFERENCES	
	Online	Paper	Email	Text
STATEMENTS				
HSA Account Summary	Available	Not Mailed	☐	☐
HSA Tax Documents <small>Automatically emailed based on whether or not you have an email address</small>	Available	Not Mailed	Emailed	☐
CONTRIBUTIONS				
Contribution posted to your HSA	Not available	Not available	☐	☐
HSA available cash balance is below \$ <input type="text"/>	Not available	Not available	☐	☐
HSA contributions year-to-date are within \$ <input type="text"/> of the IRS maximum	Not available	Not available	☐	☐
PAYMENTS				
Payment issued out of your HSA	Not available	Not available	Not available	☐
Withdrawal from your HSA exceeds \$ <input type="text"/>	Not available	Not available	☐	☐
BENEFITS CARD				
Benefits Card has been mailed	Not available	Not available	☐	☐
Benefits Card purchase has been made <small>Automatically alert when a debit card purchase has been made on one of your accounts. Helps to quickly identify possible fraudulent activity</small>	Not available	Not available	Not available	☒
GENERAL				
Personalized notifications created by the administrator <small>Automatically emailed based on whether or not you have an email address</small>	Not available	Not available	Emailed	☒

Frequently asked questions

1. What are Real-Time Card Usage Alerts?

Real-Time Card Usage Alerts are optional text or email notifications that let you know when your Benefits Card is used.

2. Will activating alerts change how I use my Benefits Card?

No. Alerts are simply an added notification feature. They help you stay informed when your card is used, but they do not change how you make purchases with your card.

3. How quickly will I receive an alert, and what information does it include?

Alerts are designed to arrive in under 10 seconds from swipe to notification. Each alert includes the merchant name and authorized amount so you can quickly understand what happened.

4. Do I need to sign up, and can I choose how I receive alerts?

Yes. Alerts are opt-in, so you need to turn them on in your notification preferences. Choose text alerts for faster notifications that help you take action sooner.

Turn on Real-Time Card Usage Alerts today

Log in to your account and update your notification preferences to start receiving alerts.

